



CANCELLATION AND TOUR CHANGE POLICY

FORM INSTRUCTIONS: 1. **Download** pdf to desktop. 2. **Open in Acrobat 7 or higher.** Download latest version of Acrobat. 3. **Fill** in form fields. 4. **Save** PDF to your desktop. 5. **Attach pdf & email** to seanorth@mymts.net OR fax 1-204-675-2647.

Cancellations aren't fun and due to our remote location and tide restrictions many advance logistical arrangements have been made prior to the operation of all Sea North Tours trips, thus we must adhere to the cancellation policies.

RECOMMENDATIONS: Sea North Tours Ltd. recommends both **trip** cancellation (some credit cards include trip cancellation insurance) and **medical** insurance, which you can purchase by visiting any travel agent. Insurance will cover in most instances where illness or family emergencies prevent you from participating in your booked tour(s). Be sure your insurance will adequately cover trip and medical expenses in remote locations/areas.

TERMS: Any tours cancelled by our office due to required tour minimum number participation or extreme weather conditions affecting estuary and Bay conditions or other unforeseen circumstances beyond our control will be refunded at full price and/or rescheduled. **Individuals who fail to notify the administration/office about tour cancellation 48 hours prior to tour time will not be refunded.** Any changes to tours can be made within 48 hours via phone, email or in person. All tours must be pre-paid. If transportation delays impact your ability to attend a tour, please contact us as soon as possible and we will do our best to reschedule you, if that is not possible, no refund will be issued (see recommendations above regarding trip cancellation insurance). No partial refunds or credits will be given for services not used that have been purchased as a "group tour".

I ACCEPT or DECLINE (please check one)

NOTE: If you do not check either option or fail to return this form to Sea North Tours Ltd., an automatic decline of tours will be applied.

Signature

Signature

Print Name

Print Name

Date

Date